

National Grid Production Issues and Information for Customers

Relating to EU CAM compliance for Interconnectors

Last updated 17/11/2015 For more information and Frequently asked Questions please see:

<http://www2.nationalgrid.com/uk/industry-information/europe/eu-project--implementation-information/>

For more information please contact capacityauctions@nationalgrid.com or 01926 654057 (office hours)

Issue	Cause	Impact	Workaround (if applicable)	Latest update	Status	Resolution Plan
Interruptible auctions on PRISMA may be 'cancelled' at the end of the bid window	Intermittent PRISMA fault	Although shippers are able to place bids, the auction effectively 'disappears' at the end of the bid window. No capacity is allocated on PRISMA or Gemini.	Shippers will be contacted individually by National Grid to ensure an appropriate resolution.	Has affected 2 auctions so far: IPDISEC for gas day 05/11 at Bacton IP and IPDONEX for gas day 15/11 at Bacton IP We are now informed by PRISMA that a system fix has been applied to resolve this issue.	Confirmed resolved by PRISMA as of 16/11/15	Confirmed resolved by PRISMA as of 16/11/15
Issues with the pricing for the First Day Ahead auction on PRISMA for Gas Day 1st November	Incorrect TSO setting in PRISMA	All auctions for gas day 1st November ran without a reserve price being applied. Data in PRISMA and Gemini shows allocation at zero price.	n/a		PRISMA setting has been corrected	Approach to invoices yet to be confirmed
Non zero reserve price for within day firm capacity	PRISMA does not allow zero reserve prices for auctions of firm capacity	IPWDDSEC auctions at Bacton are being run with a UK reserve price of 0.00000001 p/kWh/d. In most cases this will result in bids still being allocated at zero. Auction summary information on Gemini and MIPI will include the effect of the non-zero reserve price.	National Grid will adjust invoices to ensure charges associated with the reserve price are not applied.	Two shipper bids affected, total charge £0.03	System solution being investigated	To be confirmed
Allocations from PRISMA do not always update in Gemini	Interface issues between PRISMA and Gemini.	Will affect all bids placed at 21:00 CET (20:00 UK time). Intermittently affects other bids (infrequent).	Shippers should assume that bids successfully allocated in PRISMA are valid. Issue being monitored by Xoserve and National Grid. National Grid will contact affected shippers if the issue arises, and correct Gemini to ensure that entitlements and invoices are correct, although this will not normally happen within day.	Three bids affected up to 13th November.	Being Investigated by Xoserve and PRISMA	A fix to the issue affecting bids placed at 20:00 UK time will be deployed on 22nd November.
Impact of Bacton split on quantities of interruptible entry capacity being made available	Interim manual calculation until 30 days' history available to enable full UNC calculation	There may be some step changes in the quantities being made available as more data becomes available	Shippers should monitor quantities being made available in PRISMA. National Grid will notify shippers via ANS if quantities change significantly.	Interruptible quantities were last reviewed with effect from gas day 14th November.	National Grid continuing to Monitor auction behaviour and flows	Full UNC calculation will take effect from early December
Issue with within day trades	PRISMA fault	PRISMA does not accept trades of within day capacity with a start time of 01:00 CET	Shippers should input a start time of 04:00 CET	Under investigation by PRISMA	Being Investigated by PRISMA	To be confirmed
Rejections of surrenders of entry capacity bundled with BBL	BBL systems require shippers to submit a valid Deal ID or Contract ID, plus their shipper portfolio code. Also, BBL will only accept surrenders if they have an open surrender auction published on PRISMA.	Unbundled surrenders of National Grid capacity only are unaffected and can be submitted at any time with a generic Contract ID.	Shippers will need to speak to BBL for the correct Deal ID or Contract ID and Portfolio code in their system before submitting a bundled surrender.	n/a	n/a	n/a